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Appln, No.: 10/522632

Amendment dated May 13, 2009

Reply to Office Action of February 18, 2009

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the Application of: Atty. Docket No.: 007511.00014

Andrea CALVI et al.

Serial No.: 10/522,632

Filed: January 24, 2005

For: METHOD AND SYSTEM FOR

MONITORING THE QUALITY OF SERVICE IN TELECOMMUNICATION NETWORKS, COMPONENTS AND COMPUTER PRODUCTS THEREOF

Group Art Unit: 2442

Examiner: Benoit, E.

Confirmation No : 7405

AMENDMENT AND REQUEST FOR RECONSIDERATION

U.S. Patent and Trademark Office Mail Stop AF Randolph Building 401 Dulany Street Alexandria, VA 22314

Sir:

In response to the final Office Action mailed February 18, 2009, please amend the instant application as follows:

Amendments to the Claims are reflected in the Listing of Claims, which begins on page 2 of this paper.

Remarks/Arguments begin on page 8 of this paper.

Please charge any fees due or credit any overpayments to Deposit Account No. 19-0733.